

Alerts Monthly Status Report May 1998

- Budget: As of April 98, DSDC has spent \$171.2K of their \$175K portion of the FY 98 budget. An additional \$75K was requested from DCMC to offset cost overruns caused by the five additional unplanned maintenance releases required for Phase I (first quarter FY98) and a higher than expected subcontract award to ManTech. A funding package is currently being staffed for the offset.
- Critical Design Review (CDR) and SSS: The Alerts CDR was conducted 28-30 April and decisions from that meeting were incorporated into the final Alerts SSS this month. The Headquarters Functional Sponsor and Program Manager approved the document.
- Alerts/SDW Interface: The Interface Requirements Specification (IRS) was completed this month and was approved by DCMC. This IRS specifies all interface requirements that are necessary to establish a relationship between Alerts Version 3.0 and SDW Version 8.5.
- Design Documents: ManTech completed the draft System Design Document for Phase II on 29 May 98. The draft Database Design Description was completed on 3 June 98. The documents are currently under review.
- Customer Deployment Plan: DCMDW is working through software glitches, which have prevented the loading of Alerts at SA-ALC (Kelly AFB) and HSC (Human Systems Center, Brooks AFB). Once the problems are resolved, these customers will be trained and brought on line. This is expected to occur during June 98.
- DCMDW Operational Issues:
 - DCMC San Diego still has email problems associated with their recent NT email upgrade. DCMC software personnel are working to determine a solution. In the interim, San Diego operates in a degraded mode, processing Alerts manually via fax.
 - DCMC Dallas continues to experience slow access to their archives. A recent comparison of Dallas versus Phoenix confirmed that the DCMC Dallas access time is approximately six times slower than normal. DCMC has requested that ManTech, through DSDC, review the problem.
 - DCMDW conducted a detailed review of the ACO Formal Review comments sent to customers. In an effort to improve ACO comment quality, the West provided several excellent examples for dissemination throughout the Command. The ACO's should send the Buying Commands all pertinent information concerning a product delay, and whom to contact if they have questions.

- The West is drafting a letter to their Commanders soliciting a commitment to the five-day maximum Alerts/CPSS processing goal. Overall, the Command average remains very good, however some individual sites lag behind. DCMDW feels a renewed Command emphasis is needed.

- DCMDE: No operational issues reported at this time.
- International: DCMC Americas has worked through their software problems experienced when the new Microsoft programs were installed. Alerts/CPSS processing is back to normal.
- Metrics: The Alerts Command Activity fell for the third consecutive month, from 3142 processed in April to 2857 in May. The average number of days to process an Alert improved to 3.7 days. This is well below the baseline of 5 days. The CPSS activity increased from 838 in April to 1256 in May. Average days to process a CPSS remains 4 days.
- DCMC and ManTech Personnel Turnover: Mr. Danny Schuster relinquished his duties as District East Alerts Program Manager. His contributions to the Alerts program were invaluable and the Alerts Team will sorely miss him. Ms. Kathy Jenkins and Ms. Sandy Lane now assume co-team Program Manager responsibilities for the East.

In addition, ManTech has recently lost key personnel – a lead programmer and the lead for web development. ManTech claims the loss of these leads will have no impact on the Alerts project. DCMC and DSDC personnel will closely monitor the impacts of this personnel turnover.

- IPR: The next Alerts In Process Review will be held in Columbus, OH during 14-16 July 98.

V/R

Mark E. Philip

DCMC Alerts Program Manager

DSN 427-6381, Commercial 703-767-6381, mark_philip@hq.dla.mil